

Pascale Monvoisin

AFTER-SALES SERVICE FORM

PLEASE ATTACH THE INVOICE TO THIS FORM

SURNAME:

FIRST NAME:

ADDRESS:

TELEPHONE:

EMAIL ADDRESS:

DATE OF PURCHASE:

PLACE OF PURCHASE: PASCALE MONVOISIN ESHOP/OTHER:

RETURN ADDRESS
SHOWROOM PASCALE MONVOISIN
226 RUE SAINT DENIS
75002 PARIS
FRANCE

I INFORM YOU THAT I WISH TO CANCEL MY ORDER FOR THE FOLLOWING ITEMS

(*LIST OF ITEMS YOU WISH TO RETURN TO US : _____

REASON FOR RETURN : _____

TERMS AND CONDITIONS OF RETURN

GUARANTEE: 1 YEAR

PLEASE RETURN THE ITEM OF JEWELRY IN ITS ORIGINAL PACKAGING ACCOMPANIED BY THE INVOICE AND THIS FORM. THE RELATED COSTS, RISKS AND POTENTIAL PROBLEMS OF RETURNING MERCHANDISE SHALL BE BORNE BY THE CUSTOMER. IT IS ADVISABLE TO RETURN THE MERCHANDISE USING REGISTERED, SECURE MAIL.

WE OFFER A FREE REPAIRS SERVICE FOR ONE YEAR FROM THE DATE OF PURCHASE UPON PRESENTATION OF PROOF OF PURCHASE. THIS SERVICE IS COMPLIMENTARY AS LONG AS THE JEWELRY DAMAGE IS DUE TO NORMAL WEAR OF THE PRODUCT AND/OR A MANUFACTURING FLAW.

BEYOND THIS GUARANTEE PERIOD, OUR AFTER-SALES SERVICE CAN REPAIR THE ITEM WHEN POSSIBLE, FOR A CHARGE. A QUOTE FOR THE REPAIR WILL BE SENT TO YOU FOR YOUR APPROVAL BEFORE ANY REPAIRS ARE MADE.

FOR MORE INFORMATION, PLEASE SEND AN E-MAIL TO THE FOLLOWING ADDRESS: CONTACT@PASCALEMONVOISIN.COM

AFTER-SALES PROCESSING PERIOD: 3 WEEKS FROM RECEIPT OF THE JEWELRY.

PLEASE LEAVE THE BELOW FIELDS BLANK/FOR USE BY OUR AFTER-SALES SERVICE

SURNAME:

FIRST NAME:

TELEPHONE:

REFERENCE:

AFTER-SALES SERVICE NO.:

REPAIR: