

Pascale Monvoisin

PLEASE LEAVE THE BELOW FIELDS BLANK FOR
USE BY OUR CUSTOMER SERVICE

DATE :

N° DEVIS :

N° SAV :

CUSTOMER SERVICE FORM E-SHOP

PLEASE ATTACH THE ORIGINAL INVOICE TO THIS FORM

NAME :

LASTNAME:

ADRESS :

ZIP CODE :

CITY :

PHONE NUMBER :

E-MAIL :

DATE OF PURCHASE :

PLACE OF PURCHASE :

RETURN ADRESS :
SHOWROOM PASCALE MONVOISIN
226 rue Saint Denis
75002 PARIS FRANCE

TYPE OF SERVICE :

- RESIZING
 REPAIR

I HEREBY INFORM YOU OF THE RETURN OF THE FOLLOWING ITEM:

RETURN DESCRIPTION:

TERMS AND CONDITIONS OF RETURN

Guarantee: 1 Year

Please return the item of jewel in its original packaging accompanied by the invoice and this form. The related costs, risks and potential problems of returning merchandise shall be borne by the customer. It is advisable to return the item using registered and secure mail in a rigid and well protected packaging to avoid any risk of degradation during the shipment.

We offer a free repairs service for one year from the date of purchase upon presentation of proof of purchase. This service is complimentary as long as the damage is due to normal wear of the product and/or manufacturing flaw.

Beyond this guarantee period, our customer service can charge to repair the item whenever possible. A quote will be sent for approval before any repair.

For more information, please send an e-mail to the following address: sav@pascalemonvoisin.com

AFTER-SALES PROCESSING PERIOD : WITHIN 3 WEEKS FROM RECEIPT OF THE JEWEL

You can contact us by telephone on: +33 (0) 1 43 72 91 33 from Monday to Friday, 10 AM to 7 PM

Please leave the below fields blank / For use by our after-sales service

NOM :

PRENOM :

DATE :

REF :

NUMERO SAV :

REPARATION :