

PASCALE MONVOISIN

Please leave this field blank for use by our CUSTOMER SERVICE

Date :
AS N° :

Please leave this field blank for use by our CUSTOMER SERVICE

Package :
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CUSTOMER SERVICE FORM E-SHOP

Please attach the original invoice to this form

Name _____ Last name _____

Address _____

ZIP Code _____ City - Country _____

Phone + _____ E-mail _____

Date and place of purchase _____

Customer signature _____

PROOF OF PURCHASE : INVOICE AUTHENTICITY CARD

AFTERSALES TYPE : REPAIR RESIZING – WISHED SIZE : _____

Jewel reference (size) _____

Return description _____

Please return your jewel to the following address

SHOWROOM PASCALE MONVOISIN 226, RUE SAINT DENIS 75002 PARIS FRANCE

To avoid additional costs to your shipment, please indicate TEMPORARY RETURN on your packing slip.

TERMS AND CONDITIONS OF RETURN

For all your repair requests, your Pascale Monvoisin jewel will be expertised by our aftersales service and our Atelier. Your Pascale Monvoisin jewel are under warranty for 2 years starting from the date of purchase proved by your invoice or authenticity card. After this time, the aftersales service will propose you a repair under quotation, realized by our Parisian Atelier. The warranty only covers the manufacturing defects. All the damages caused by an inappropriate use will not be taken in charge

by the brand. The return of the goods is carried out at the risk and at the charge of the customer. We strongly advise you to proceed to the return using registered and secure mail in a rigid and well protected packaging to avoid any risk of degradation during the shipment. For any further information, you can send an e-mail to the following address sav@pascalmonvoisin.com or contact us by phone at + 33 (0) 6 24 81 20 35 from Monday to Friday, 10am to 7pm.

Please leave this field blank for our after sales service

Name _____ Last name _____

Date _____ Reference _____

AS N° _____ Repair _____